

Meeting Types

When scheduling appointments in the student scheduler workflow, students will now have the ability to choose their meeting type or modality. Meeting types are global configurations and must be shared by all service providers in the platform (ex. Care Unit-specific meeting types are not configurable).

Meeting Types are now required to be selected in student and staff scheduling workflows, as well as in the Appointment Center when creating an appointment. Meeting Types are not required when submitting an Appointment Summary for an existing appointment or ad-hoc summary report.

Adding a Meeting Type to Staff Availability:

You must add a Meeting Type to your availability in order to appear in the student scheduler workflow. If you do not select a Meeting Type for your availability, you will not be visible for students to schedule appointments with you.

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